



# Microsoft Dynamics 365 Tools by Hitachi Solutions

Dynamics Apps Built to Drive Results and Adoption

Make your custom Microsoft Dynamics 365 implementation more user-friendly, cost-effective, and streamlined with our extensive library of pre-built solutions that add features and functionality to save you time, drive adoption, and improve the way you work.

Microsoft Dynamics 365 Tools by Hitachi Solutions is an affordable subscription that allows you to shortcut costly add-ons and complex integrations, automate platform and software releases and simplify rule and code changes. Tools is built on decades of successful Dynamics implementations, utilizing our best practices to reduce time, delivery, and maintenance costs – so you can focus on true value-add activities.

- Complex development and add-ons can be time-consuming and costly, and delay project delivery
- Inefficient integrations and system access can create a negative experience that hinders user adoption and productivity
- Constant platform upgrades can wipe out customizations, causing system downtime and hours of manual re-building
- Complex code changes to update and enhance the system drain already tight IT resources and increase on-going administration costs

## What is D365 Tools?

D365 Tools is an extensive library of pre-built plug-ins, controls, scripts, and dashboards that improves the Dynamics 365 and Power Platform experience. Tools is available as a standalone subscription, or included with our Engage suite of solutions. Developed with our deep industry expertise, decades of experience, and thousands of successful Dynamics implementations, these subscription-based tools can:



**Automate Microsoft D365 platform release compliance** — assure your system stays in sync with the latest Microsoft releases, alleviating the pain of re-creating system customizations



**Reduce technical debt** — as Microsoft's landscape changes, so do our tools. Not only do we maintain tools and ensure they are always compliant, but we also update our toolset continuously to ensure you have the right tools to solve your unique business challenges



**Simplify software management** — manage, enhance, and secure the system yourself without the need for costly development time or resources



**Increase user adoption** — leverage tools to enhance your solution, reducing clicks and improving user experience

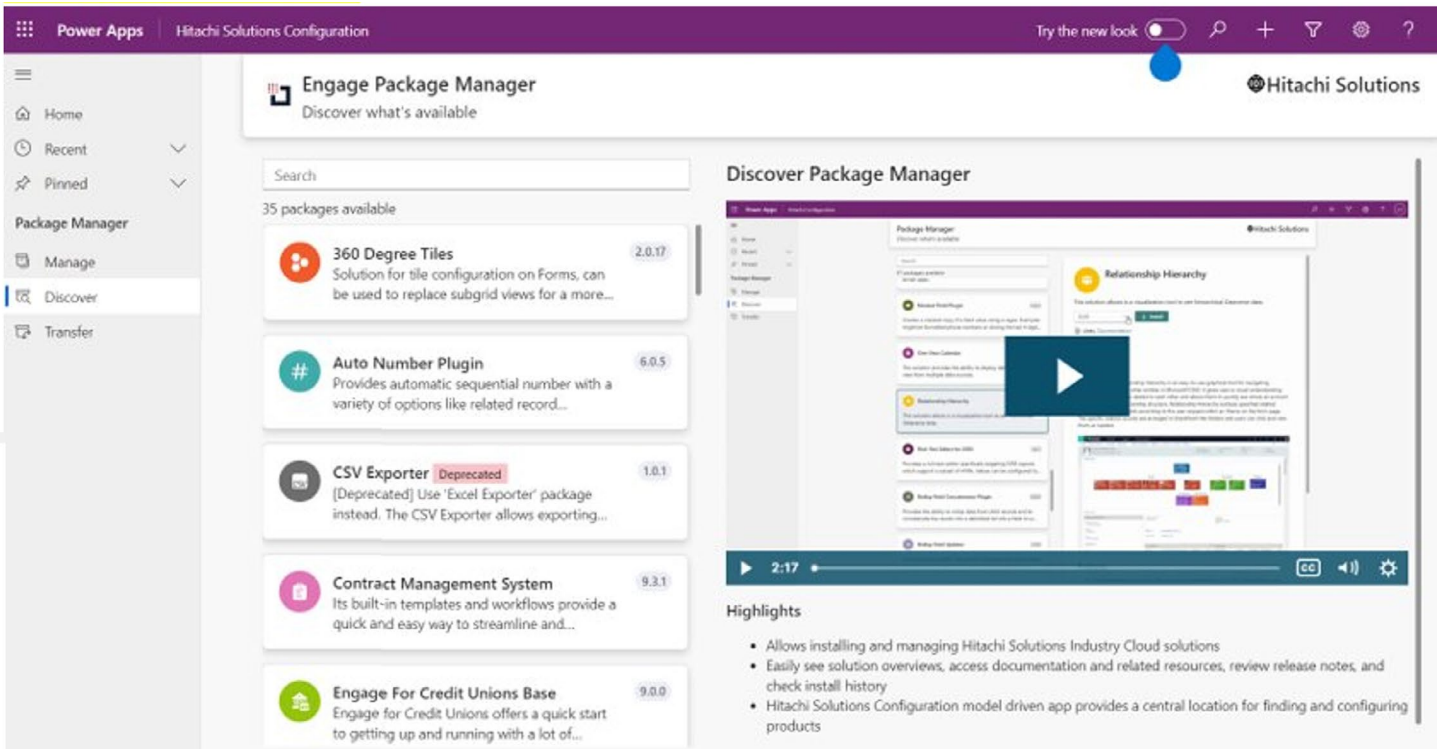
## Package Manager

The Package Manager app allows you to easily manage all your Hitachi Solutions software, updates, and renewals in a single, intuitive experience in your CRM environment.

You'll get alerts on updates, easily upgrade or rollback software to different versions, review documents, and even contact the team for support.

You can also research and install new Hitachi Solutions products you have a license for. A news feed also provides the latest notes, upgrades, and updates.

Hitachi Solutions Package Manager makes it easier than ever to manage your software, and it's included with every Engage subscription.



## What's in the D365 Toolbox?

This catalog of tools simplifies customization and helps accelerate development, reduces delivery and maintenance costs, and automates updates and upgrades:



**Rules Engine** – A no-code solution to help businesses easily and cost-effectively manage the thousands of complex business rules that make up a customized system.



**Plug-In Library** – A library of functionality extensions including Calculated Field Plug-in, URL Builder Plug-in, Auto-number Plug-in, Roll-up Plug-in, Email Attachment Stripper, Security Profiles, Data Parser, SCV Exporter, and Field Utilization Reporter.



**JavaScript Library** - Collection of custom classes, functions, and templates that greatly simplify the customization of forms in Microsoft Dynamics 365.



**Effective Pivot** – A specialized editable grid — with a flexible and friendly UI — that can be used for forecasting or other data entry based on grouped time periods.



**Effective Grid** – Quick and flexible data entry – easily edit rows of data directly from within a form or view in CRM, making data access, editing, and organization much more efficient.



**Activity Notes** – An advanced notes solution with rich text formatting that allows you to quickly tag multiple entities within D365 to an activity note.



**Multi-tag** – The ability to tag multiple entities to any entity.



**Relationship Hierarchy** – Visual representation of the relationship of a given entity with other entities.



**Address Auto Complete** – Smart Autocomplete that fills in addresses on Dynamics forms.

Get more from Dynamics 365 with Hitachi Solutions add-on solutions. We've leveraged our decades of industry experience and technology expertise to deliver solutions that extend the value of your business applications. Talk to our experts today.

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