

Intelligent Customer Experience in a Day

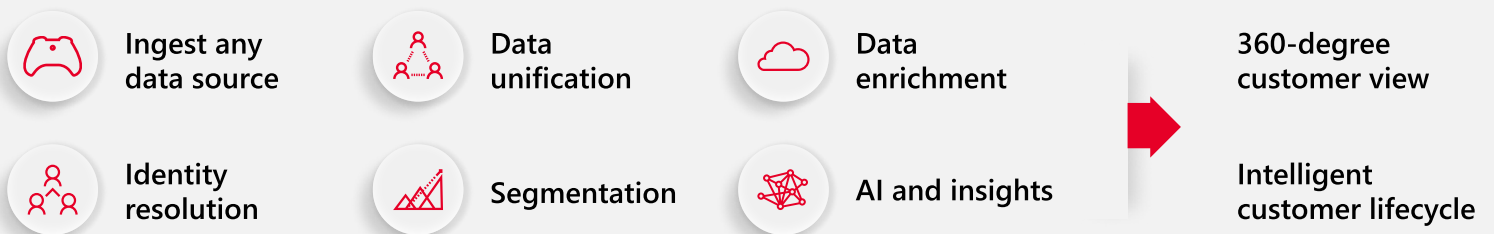


Today's customers expect brands to not treat them as a data point but rather know them, understand their needs and personalize the approach irrespective of where they are engaging with them. At the same time, organizations are finding it difficult to implement more personalized experiences due to siloed technologies.



As per a recent survey by PwC, **only 13%** companies reported having a high maturity around making the most of their customer data.

Microsoft has brought together the combined power of **Dynamics 365 Customer Insights** and **Azure Synapse Analytics** to enable companies to unify customer data across all sources, gain a 360-degree view of customers, and unlock ML-driven insights to power personalized and memorable cross-channel experiences.



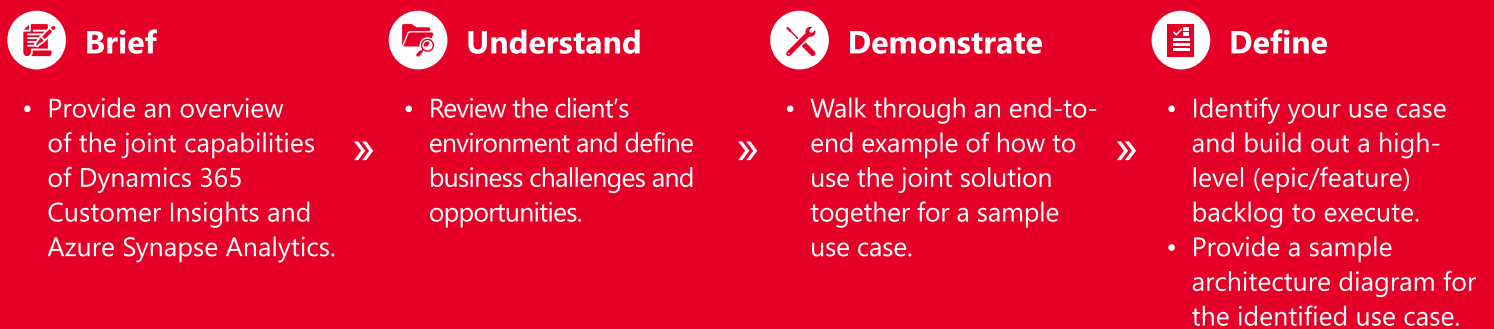
Take the first step to harmonizing your customer experience

Learn how you can leverage the joint value of these two solutions and get the roadmap to get started with your unique use case.




Our delivery process

 **Duration: 1 Day**

 **Cost: \$5,000**



Hitachi Solutions is 100% dedicated to Microsoft

 18 Microsoft Gold Certifications	 17 Years on Partner Advisory Council 18 Years in Microsoft Inner Circle	 ADVANCED SPECIALIZATION Analytics on Microsoft Azure; Windows & SQL Server Migration to Azure; Hybrid Cloud Security	 47 times Microsoft Partner of the Year 
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