Azure Infrastructure Managed Services

Unlock Peak Performance with Fully Managed Azure & Hybrid Infrastructure Services

In today's fast-paced business landscape, agility and responsiveness are crucial. To maximize ROI from your Microsoft technology investments, having a robust IT sustainment strategy is essential. Hitachi Solutions offers expert Infrastructure Managed Services to ensure seamless operations of your IT Infrastructure. Our skilled global resources, flexible support options, and cost-effective solutions help you optimize performance, minimize downtime, and get expert guidance when needed, ensuring your enterprise's evolving needs are met.

What We Do

No matter what's driving you — business growth, risk reduction, IT spend management, maximized ROI, or better visibility — Hitachi Solutions managed services offers dedicated end-to-end solution support at a predictable and budget-friendly cost. From staff augmentation to co-sourcing to full support, we become an invaluable extension of your IT resources through:

- Fully managed infrastructure services
- Automated patch management
- Management and support of other Azure services
- Customized support model to fit your needs

- Proactive infrastructure and Azure service monitoring and alert
- Extend services to on-premises system for hybrid environments
- Additional options include 24x7 support and security services

Did you know?

According to the National Security Agency, "misconfiguration of cloud resources remains the most prevalent cloud vulnerability and can be exploited to access cloud data and services." As your organization invests in the cloud, it is imperative that the team building and supporting the environment has the experience to do so securely. Failing to do so could put your environment, your customers, and your business at risk.

Even with your infrastructure running in the cloud, the Azure Shared Responsibility Model puts the onus of managing the operating system, environment, and applications on you as the customer. The cloud service may offer tools to help with management, but it's ultimately up to each customer to continue managing their servers similarly to how they do in traditional environments.

Azure Cloud Managed Services

Cloud-based and hybrid infrastructure share many of the same challenges as traditional on-premises systems, such as resolving server issues, installing updates, and performing routine maintenance. However, Azure environments introduce additional complexities with cloud-specific infrastructure requirements and a wide array of Azure services. Partnering with a managed services provider like Hitachi Solutions allows your team to focus on strategic initiatives while ensuring expert-level support for your entire Azure ecosystem. As a trusted Microsoft partner, Hitachi Solutions delivers comprehensive management and optimization, empowering your business to fully leverage the benefits of Azure with confidence.

Challenges Our Service Addresses

Complexity: Understanding how to effectively operate a cloud hosted environment takes experience to get right. Take advantage of our team's knowledge and expertise to ensure your environment is well taken care of.

Peace of Mind: Knowing that your network and infrastructure is healthy and managed at all times.

Breadth of Knowledge: Hitachi Solutions can also support your other Azure and Microsoft workloads, allowing you to take advantage of a single provider for all your Microsoft products.

Prevention: Effective workload monitoring significantly reduces application downtime, and proactive service monitoring is included for all managed services customers.

Business problems and how Hitachi Solutions can help

"I've recently migrated my servers to Azure, and my IT staff doesn't have the experience to manage them"

We can create a customized support plan that allows your team to manage the applications, while entrusting the underlying Azure platform and infrastructure to us for proactive monitoring and maintenance.

"I want to free up my team to focus on higher-value initiatives"

Hitachi Solutions can take over full management of your cloud or hybrid server infrastructure to stop your team from getting tied up with operational support tasks.

"We've deployed servers in Azure, but we need help with other Azure services that we want to use"

Hitachi Solutions can provide monitoring and support across your entire Azure platform. We can help with guidance on deploying new services, health and configuration checks of existing deployments, or provide ongoing support and maintenance.

Leverage our decades of industry and technical expertise to maximize your Microsoft investment. Talk to our experts today.

Contact Us

⊛ Hitachi Solutions

global.hitachi-solutions.com