



Hitachi Solutions Planned Maintenance

Enhance Your Asset Management with Automated Maintenance Planning

Hitachi Solutions Planned Maintenance is an add-on solution for Dynamics 365 Field Service that enhances customer asset management, generates usage-based work orders, and streamlines agreement configurations. By automating laborious tasks such as manual work orders and agreement management, Planned Maintenance ensures smoother and more efficient maintenance operations.

Features and Capabilities



Comprehensive Asset Management

- **Manage Customer Assets Related to Agreements for Planned Maintenance:** Efficiently manage customer assets and their associated maintenance agreements, ensuring all planned maintenance activities are tracked and executed.



Improved Insights for Customer Service

- **Enhance Customer Asset Management Through Maintenance Services:** Improve the management of customer assets by providing detailed maintenance services and tracking asset performance.



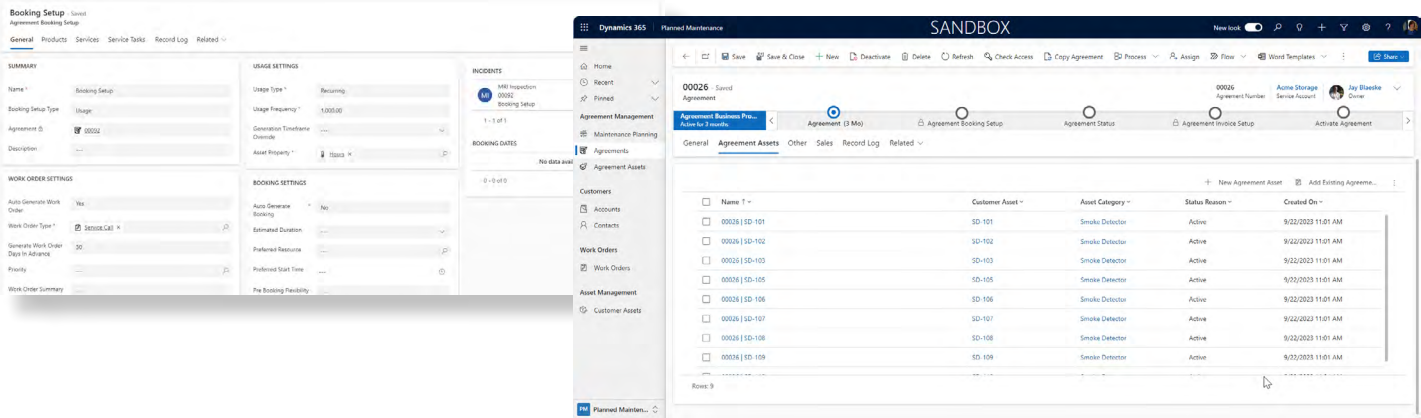
Automated Work Order Generation

- **Generate Usage-based Work Orders for Planned Maintenance Agreements:** Automatically create work orders based on asset usage and predefined maintenance schedules, reducing manual effort and improving accuracy.



Streamlined Agreement Configurations

- **Template-based Agreements for Streamlined Configurations:** Utilize templates to quickly and easily set up maintenance agreements, ensuring consistency and reducing setup time.



How We Drive Excellence with Planned Maintenance

Hitachi Solutions Planned Maintenance

- ✓ **Agreements:** Manage maintenance agreements with customers, ensuring all terms and conditions are clearly defined and tracked.
- ✓ **Agreement Templates:** Use templates to standardize the setup of maintenance agreements, ensuring consistency and reducing setup time.
- ✓ **Work Orders:** Automatically generate work orders based on maintenance plans and asset requirements.
- ✓ **Customer Assets:** Track and manage customer assets, ensuring all maintenance activities are properly recorded and executed.

Agreement Management

- ✓ **Configurable Scheduling:** Define the periodicity of maintenance tasks, including fixed schedules or usage-based intervals.
- ✓ **Plan Lines:** Create and manage multiple task lines, each with specific details such as task name, incident type, duration, and priority level.
- ✓ **Maintenance Plan Work Order Generation:** Automatically create work orders based on set maintenance plans and asset requirements.

Agreement Tasks and Asset Tracking

- ✓ **Customer Asset Tracking:** Record the association of customer assets with planned maintenance activities and detailed asset information.
- ✓ **Maintenance Agreement Template:** Utilize templates for quick and standardized setup of maintenance agreements, including asset categories.
- ✓ **Usage-Based Maintenance:** Track and update customer property logs to drive maintenance actions.

Discover how Hitachi Solutions Planned Maintenance can transform your asset management and maintenance planning processes. Contact us for more information and to schedule a demo.

[Talk to Our Experts Today](#)

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