



Uplevel Workplace Productivity

with Hitachi Solutions and Microsoft Copilot for Microsoft 365

Introduction

In this era of rapid technological advancement, the emergence of generative AI (Gen AI) is transforming industries across the globe, making it a pivotal time for businesses to re-evaluate their technological strategies. With the launch of Microsoft Copilot for Microsoft 365, we're stepping into a new realm of productivity and efficiency in the workplace.

With nearly two decades of experience deploying Microsoft solutions, Hitachi Solutions stands at the forefront of technological innovation, expertly positioned to guide your adoption of groundbreaking AI technologies with Copilot for Microsoft 365. This transformative tool redefines operational efficiency, offering unprecedented support in managing communications, documents, and data.

By choosing Hitachi Solutions as your partner, you ensure a seamless integration of Copilot for Microsoft 365 into your daily workflows. With leading capabilities across all Microsoft applications and technologies, our breadth of expertise allows us to guide you end-to-end through your digital journey, with readiness assessment, value discovery, strategic road mapping, design, delivery, and support.

Together with Microsoft, we'll unlock unprecedented levels of capability and innovation, propelling your organization to the forefront of industry leadership.



Meet your everyday intelligent AI assistant

Copilot for Microsoft 365

As we transition from the introduction of generative AI's transformative potential into specific applications, Copilot for Microsoft 365 emerges as a cornerstone of modern enterprise productivity. Copilot for Microsoft 365 combines the power of large language models (LLM) with your organization's data — all in the flow of work — to turn your words into one of the most powerful productivity tools on the planet. It works alongside popular Microsoft 365 apps, such as Word, Excel, PowerPoint, Outlook, and Microsoft Teams, and provides real-time intelligent assistance, transforming how your business and users work by simplifying workflows, upleveling skills, and increasing productivity.

Real-life scenarios from Hitachi Solutions

At Hitachi Solutions, our early adoption of Copilot for Microsoft 365 has not only boosted our productivity but has also strategically aligned with our goals to innovate and optimize various aspects of our operations. Below are key use cases where this AI assistant has been instrumental in transforming our workflows and decision-making processes:



Enhanced discovery meeting preparation

Hitachi Solutions utilized Copilot to enhance meeting preparedness. By entering a customer's requirement document into Copilot, our teams generated essential, previously overlooked questions regarding the customer's budget, timeline, stakeholders, and success criteria. This thorough preparation led to deeper and more effective discussions, significantly enhancing our understanding of the client's expectations and needs.



Tailored pre-workshop engagement

For a Microsoft Power Platform hackathon, Hitachi Solutions utilized Copilot for Microsoft 365 to create targeted, pre-event surveys. By entering a simple prompt, our team produced a survey that captured essential information about participants' experiences and interests, allowing us to design a more customized and impactful hackathon. This alignment significantly enhanced the event's relevance and impact.



Streamlined client communication

Our customer engagement leads continuously work to resolve client challenges effectively. Utilizing Copilot, they transcribed both external and internal discussions, and then used these transcripts to craft comprehensive, well-structured emails to address client concerns with proposed solutions. This approach significantly improved the efficiency and impact of our communications and greatly enhanced client satisfaction.



Streamlined workflow documentation

Our developers used Copilot to efficiently document and optimize our cloud-based workflow engines. When our developers input a detailed description of the flows into Copilot, Copilot generated a comprehensive table that outlined each flow's triggers, actions, associated tables, and expected outputs. This process not only saved time but also created a valuable resource for ongoing improvements.

Each of these scenarios demonstrates how Copilot for Microsoft 365 integrates into Hitachi Solutions workflows, underscoring our commitment to delivering cutting-edge solutions and exceptional customer service.

Jump-start your Gen AI journey with Hitachi Solutions' Proof of Concept offer for Copilot for Microsoft 365

Building on the transformative capabilities of Copilot for Microsoft 365, Hitachi Solutions offers a strategic, two-week Proof of Concept (PoC) to help you realize the potential of this technology tailored to your specific needs.

At Hitachi Solutions, we understand the adoption of new technology is as much about strategic alignment as it is about the solution itself. Our PoC starts with a thorough assessment of your business challenges to ensure the integration of Copilot for Microsoft 365 directly addresses your key priorities and enhances operational and decision-making processes.

How will this offer help you?

Hitachi Solutions begins the PoC with an initial consultation through our modern workplace assessment. In this session, we'll engage with your executive advisor to provide high-level insights into how to maximize the benefits of Copilot for Microsoft 365 and acquire decision-making support for pilot implementation.

We'll identify key areas of your business where this new AI technology can make a significant impact, and we'll set up

a pilot group of up to 25 users to demonstrate how real-time use of Copilot for Microsoft 365 can directly enhance your bottom line.

Based on the PoC results, we'll tailor a full-scale pilot of the solution specifically for your business needs, enabling a comprehensive evaluation of its potential to boost the productivity of your workforce.

Our PoC offer includes:

- Pilot implementation of Copilot for up to 25 users.
- Recommended custom use cases and supportive organizational changes to achieve optimal outcomes.
- Risk analysis and strategy for future readiness and people strategy for implementation support.
- A professional services proposal for a complete production rollout, including ongoing managed services for technical support.

With Hitachi Solutions, you gain more than just access to new technology; you receive a partnership that understands and enhances your business strategy. Our PoC serves as a critical first step in deploying Copilot for Microsoft 365, ensuring it aligns with your operational goals and enhances your digital transformation journey.

Unlock your GenAI capabilities with Hitachi Solutions

As we approach the frontier of digital transformation, Hitachi Solutions remains dedicated to empowering businesses through innovative, sustainable solutions. Aligned with Microsoft's mission to empower every individual and organization on the planet, we commit to enhancing your operational efficiency and productivity through the advanced generative AI capabilities of Copilot for Microsoft 365.

Why choose us? Our global team of over 3,500 professionals is driven by a passion to innovate and build sustainable business modernization solutions that empower our customers to solve real-world problems. We prioritize a people-first, experience-led, customer-centric approach, ensuring our solutions with Copilot exceed your business needs and deliver business value.

Are you ready to transform how your organization works?

Let us show you how Copilot for Microsoft 365 can simplify your workflows, enhance your team's capabilities, and drive productivity gains.

[Learn about Hitachi Solutions](#)

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